



## LexAlign Demo Guide

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## Purpose

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The purpose of this document is to provide a demo guide to the FIS team to help them learn how to demo the LexAlign solution.

## Introduction (Start Demo)

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### After introductions and discovery discussion:

The demo will show you how the LexAlign solution automates the onsite audit process and provides you with the records that demonstrate risk management.

We're now going to look at the LexAlign solution starting with what you, as the Financial Institution have access to.

We'll then take a look at how your customers experience the LexAlign solution.

# LexAlign Institution Dashboard

The data you are seeing is from a real LexAlign customer, we've anonymized the data to protect the innocent.

## Let's start by reviewing the Dashboard navigation elements.

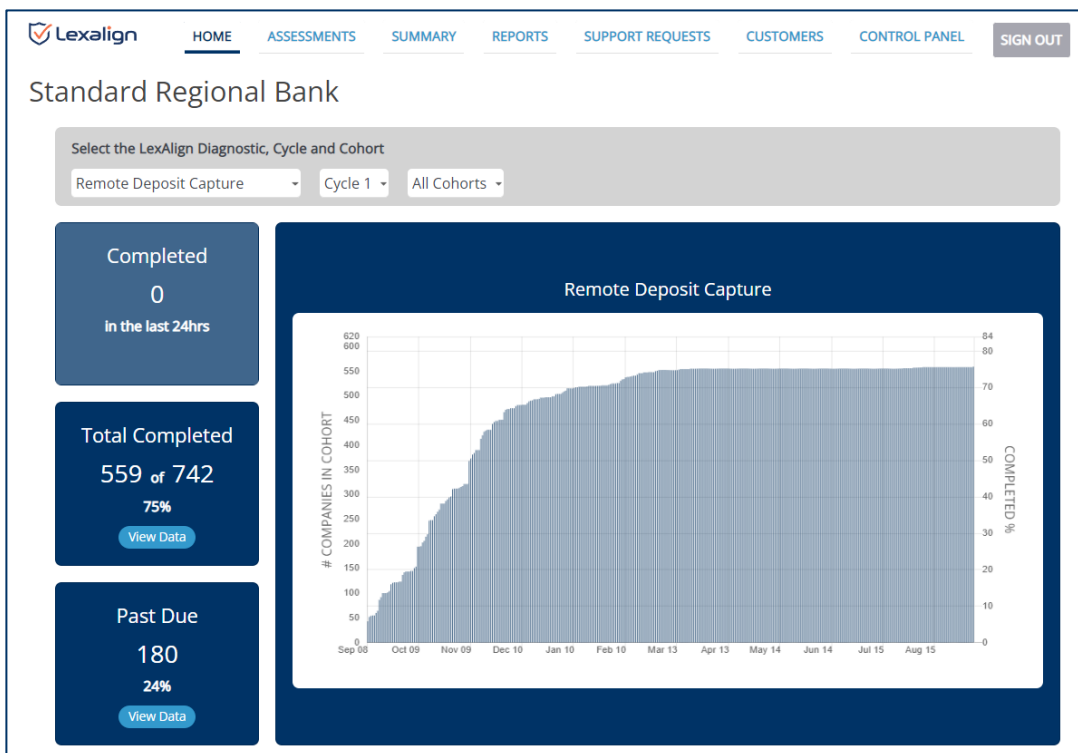


- **Home:** displays information about LexAlign Diagnostics by Cycle and Cohort.
- **Assessments:** displays a list of customers, tracking high level status and results on a per customer basis.
- **Summary:** summarizes common issues, trends, and completion status across customers.
- **Reports:** provides downloadable reports by completion status, risk factors, and customer actions.
- **Support Requests:** shows the requests for support from customers.
- **Customers:** displays a list of all customers in the LexAlign System.
- **Control Panel:** enables configuration and set up; it is only visible for certain roles.

Now we'll look at each of these in a little more detail.

## HOME

The Home Page provides information about LexAlign Diagnostics by Cycle and Cohort. This is your view of progress as a Cycle is executing through each Cohort.



## ASSESSMENTS

The Assessments Page replaces and improves upon the spreadsheets you've been using, especially for the burdensome task of tracking completion status. With LexAlign, it is all automated.

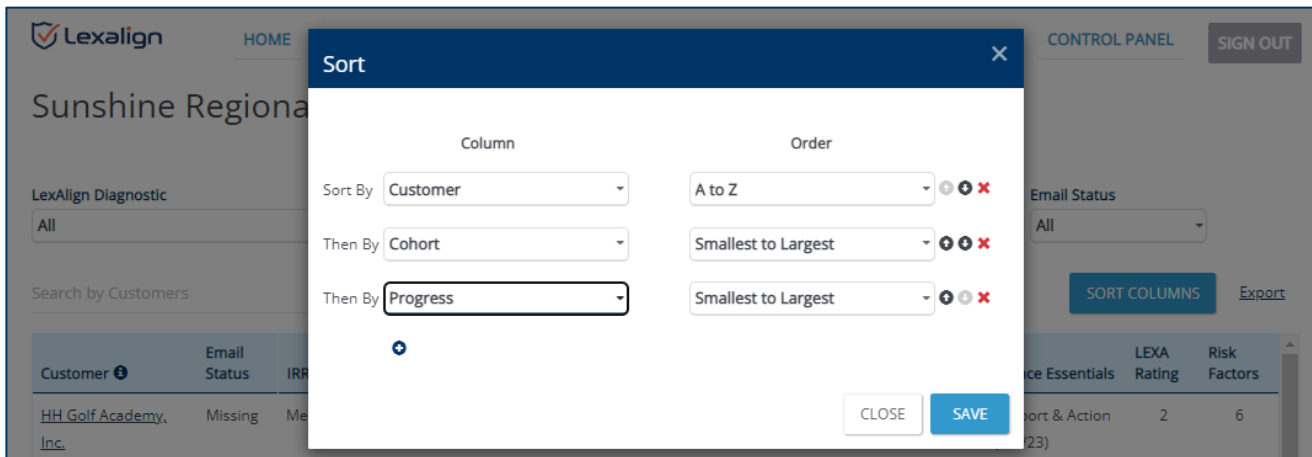
You can filter the list in a number of ways to define what you would like to see displayed on the table. After making your selections, click on the **"APPLY"** button.

Customer	Email Status	IRR	Cycle	Cohort	Diagnostic	DPD	Progress	Confidence Level	Last Completed	Compliance Essentials	LEXA Rating	Risk Factors
<a href="#">HH Golf Academy, Inc.</a>	Missing	Medium	1	1	Security for Electronic Banking	-363	100%	98%	4/3/23	Audit Report & Action Plan (4/3/23) Policy (4/3/23)	2	6
<a href="#">KB Timeshares LLC</a>	Link Clicked	Moderate	1	1	Remote Deposit Capture	-358	100%	97%	3/29/23	Audit Report & Action Plan (3/25/23) Policy (3/29/23)	3	19

You can also sort each of the columns.

Customer	Email Status	IRR	Cycle	Cohort	Diagnostic	DPD	Progress	Confidence Level	Last Completed	Compliance Essentials	LEXA Rating	Risk Factors
<a href="#">HH Golf Academy, Inc.</a>	Missing	Medium	1	1	Security for Electronic Banking	-363	100%	98%	4/3/23	Audit Report & Action Plan (4/3/23) Policy (4/3/23)	2	6
<a href="#">KB Timeshares LLC</a>	Link Clicked	Moderate	1	1	Remote Deposit Capture	-358	100%	97%	3/29/23	Audit Report & Action Plan (3/25/23) Policy (3/29/23)	3	19

**Sort Columns** allow you to create your desired view of the data.



Let's take a look at the data included on the Assessments Page:

**Customer:** Customer names with a link to more detailed information about each customer's Assessments.

**Email Status:** The LexAlign platform automatically emails the customers to inform them of the expectations and deadlines for completing an Assessment. These email notifications are configurable. This column shows the status of those emails. A "Link Clicked" means the customer accessed their unique dashboard. It also indicates if an email address is missing or is bad (bounced).

**IRR (Internal Risk Rating):** You can add your Internal Risk Rating to the LexAlign dashboard if you have one. It is an optional field that can be included in your data import.

**Cycle:** This is the activation and launch (including email messaging) for a given Diagnostic (e.g., Security for Electronic Banking) to a given set of customers, with due dates. The Cycle is typically annual. During the Cycle, any completed Assessment is attributed to that Cycle for purposes of aggregate analysis, completion percentages, risk factor reporting, etc. When a new Cycle is launched, it's no longer possible to add Assessments to an older Cycle.

**Cohort:** Cohorts are groupings of customers. You can divide your customers into cohorts for launch management and reporting.

**Diagnostic:** Shows the LexAlign Diagnostic for which the row displays status data for the customer.

**DPD (Days Past Due):** Numbers in red show the number of days the customer is past due for completing an Assessment based on the due date assigned to them. Negative numbers indicate the number of days until the next Assessment is due.

**Progress:** Indicates the customer's progress in completing the current Assessment.

**Confidence Level:** This is one of the things that makes our automated approach superior and is intended to indicate the validity or reliability of the customer's self-assessment, as an additional risk factor. It is essentially a consistency calculation on the information collected in the Assessment.

Lower confidence levels indicate inconsistent and/or incomplete information was obtained during the Assessment.

**Last Completed:** Indicates the date the last Assessment was completed.

**Compliance Essentials:** Shows the set of Compliance Essentials created by the LexAlign platform for the customer upon its completion of the Assessment. It also identifies whether and when a customer accessed a given Compliance Essential. And it is an indication of how engaged the customer is in taking the next steps after completing the Assessment. We've seen over 90% of customers open their Audit Report & Action Plan and 80% open their Policy packet.

**LEXA Rating:** Proprietary risk rating based on LexAlign's unique data set captured by the Assessments. The LEXA Rating is derived by comparing the combined weight of Risk Factors identified in the Assessment with the maximum Risk Factor weight possible. The assignment of Risk Factor weights is based on the significance of a given Risk Factor in regulatory guidance or law, as adjusted based on input from experts and industry veterans, and as such are subject to change.

**Risk Factors:** Indicates the number of Risk Factors identified in the Assessment. A Risk Factor means the customer's practices represent an avoidable risk of fraud, data breach, theft, or loss based on the relevant Federal regulatory guidance.

Now let's take a look at an individual customer.

The screenshot shows the Lexalign interface with the 'CUSTOMERS' tab selected. The page title is 'Sunshine Regional Bank'. A search bar contains the text 'kb'. Below the search bar is a table with the following columns: Customer Name, Customer ID, Contact Email, Zip Code, Remote Deposit Capture, and Security for Electronic Banking. The first row of the table is highlighted with a red box and contains the following data: KB Timeshares LLC, 1, trevor+KBtimeshares@lexalign.com, 23247, Activated, and Activated.

Customer Name ▲	Customer ID ▲	Contact Email ▲	Zip Code ▲	Remote Deposit Capture ▲	Security for Electronic Banking ▲
KB Timeshares LLC	1	trevor+KBtimeshares@lexalign.com	23247	Activated	Activated

## Snapshot

The first part of the customer page provides a high-level snapshot with the ability to edit the contact information. Here you can see a summary of things like the number of Risk Factors and Risk Alerts from the current Assessment.

The screenshot shows the Lexalign interface with the 'KB TIMESHARES LLC' tab selected. The page title is 'Standard Regional Bank'. A red box highlights the 'Snapshot' section, which contains the following information:


Account Name:	KB Timeshares LLC	Institution Risk Rating:	Moderate
Account Id:	1	Diagnostics Activated:	2
Contact Email:	trevor+KBtimeshares@lexalign.com	Diagnostics Deactivated:	0
Contact Name:	Kathryn Bunn	Diagnostics Completed:	2
Company Name:	KB Timeshares LLC	Diagnostics Past Due:	0
Street 1:	Tommie Port	Risk Factors Identified:	20
Street 2:	Somer Vista	Risk Alerts:	0
City:	Hillstown		
State:	Alaska		
Zip Code:	23247		

## Diagnostics

The Diagnostics section of the customer page lists the LexAlign Diagnostics available to the customer with status information for the current Cycle.

**Lexalign**   HOME   ASSESSMENTS   SUMMARY   **KB TIMESHARES LLC**   REPORTS   SUPPORT REQUESTS   CUSTOMERS   CONTROL PANEL   SIGN OUT

### Sunshine Regional Bank

Snapshot 

Account Name:	KB Timeshares LLC	<b>Institution Risk Rating:</b>	<b>Moderate</b>
Account Id:	1	Diagnostics Activated:	2
Contact Email:	trevor+KBtimeshares@lexalign.com	Diagnostics Deactivated:	0
Contact First Name:	Kathryn	Diagnostics Completed:	2
Contact Last Name:	Bunn	Diagnostics Past Due:	0
Company Name:	KB Timeshares LLC	Risk Factors Identified:	47
Street 1:	Tommie Port	Risk Alerts:	5
Street 2:	Somer Vista		
City:	Hillstown		
State:	Pennsylvania		
Zip Code:	23247		

#### Diagnostics

Diagnostic	Activation Status	Cycle	Cycle Due Date	Status	Cohort
Remote Deposit Capture	Activated <a href="#">Deactivate</a>	1	9/29/21	<a href="#">Completed: 3/29/23</a> <a href="#">Risk Factors Count: 19</a> <a href="#">Lexa Rating: Group 3 of 5</a>	1
Security for Electronic Banking	Activated <a href="#">Deactivate</a>	1	8/2/22	<a href="#">Completed: 3/8/23</a> <a href="#">Risk Factors Count: 28</a> <a href="#">Lexa Rating: Group 5 of 5</a>	1



## Assessments

Scroll through this section and explain:

The Assessments section of the customer page contains details about the Assessment as well as the ability to add notes regarding customer interactions. You may also use the **Send Notification** button for new customers added mid-Cycle, after the last Cohort has launched.

Assessments Detail: Remote Deposit Capture ▼

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Cycle 1 10/13/22 ▾ [All Risk Factors](#) [Shared Assessment Data](#) [Forward Projections](#)

Status: Completed 10/13/22  
 Confidence Level: 98% ⓘ  
 LEXA Rating: Group 4 of 5 ⓘ  
 Risk Factors: 19  
 Current LEXA Rating: Group 4 of 5 ⓘ  
 Current Risk Factors: 19

Notes:

- Other note for this company - Mauro Picó - 8/8/22 06:27 PM
- Sent email with link. - Mauro Picó - 3/21/22 12:27 PM

Use this space for notes...

ADD NOTES
SEND NOTIFICATION
REPORT

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Shared Assessment Data	Detail
No. of devices	• 5 or more
Device types	• At least 2 RDC devices are standalone; the others are integrated in POS system
RDC device serial number(s)	• Unable to locate one or more
RDC Administrator	• None (see Risk Factor)
Check retention	• Between 31 and 40 days after deposit
Check disposal	• Some checks not destroyed
Device issue	• At least one scanner not printing on checks
Legal/Compliance	• Customer not confident it's meeting bank's expectations for check handling and RDC

Forward Projections	Detail
Daily deposit level	• Daily deposits to DECREASE to a new steady level
Daily deposit amounts relative to current limit	• High daily deposit amounts will OFTEN EXCEED current high deposit limit
Expectation re: regular spikes in daily deposits	• NO expectation of weekly or monthly spikes in daily deposits

## Users

The Users section of the customer page allows you to add or remove users for the selected customer. It also allows you to resend the activation email if the customer requests it.

**Sunshine Regional Bank**

Contact Last Name: Bunn      Diagnostics Past Due: 0  
Company Name: KB Timeshares LLC      Risk Factors Identified: 47  
Street 1: Tommie Port      Risk Alerts: 5  
Street 2: Somer Vista  
City: Hillstown  
State: Pennsylvania  
Zip Code: 23247

Diagnostics >

Assessments Detail: Security for Electronic Banking >

Assessments Detail: Remote Deposit Capture >

**Users** ▾

Add new user

First Name \_\_\_\_\_ Last Name \_\_\_\_\_ Email Address \_\_\_\_\_ **SUBMIT**

Name	Email Address	Email Status	Added	Actions
Carl Secure	trevor+kb2@lexalign.com	Link Clicked	On 5/30/22 2:53PM	<a href="#">Remove</a> <a href="#">Resend Activation Email</a>
Kathryn Bunn	trevor+kbtimeshares@lexalign.com	Link Clicked	On 5/27/22 10:58AM	<a href="#">Remove</a> <a href="#">Resend Activation Email</a>
Ed Gaspredes	trevor+edg@lexalign.com	Link Clicked	On 5/30/22 2:27PM	<a href="#">Remove</a> <a href="#">Resend Activation Email</a>

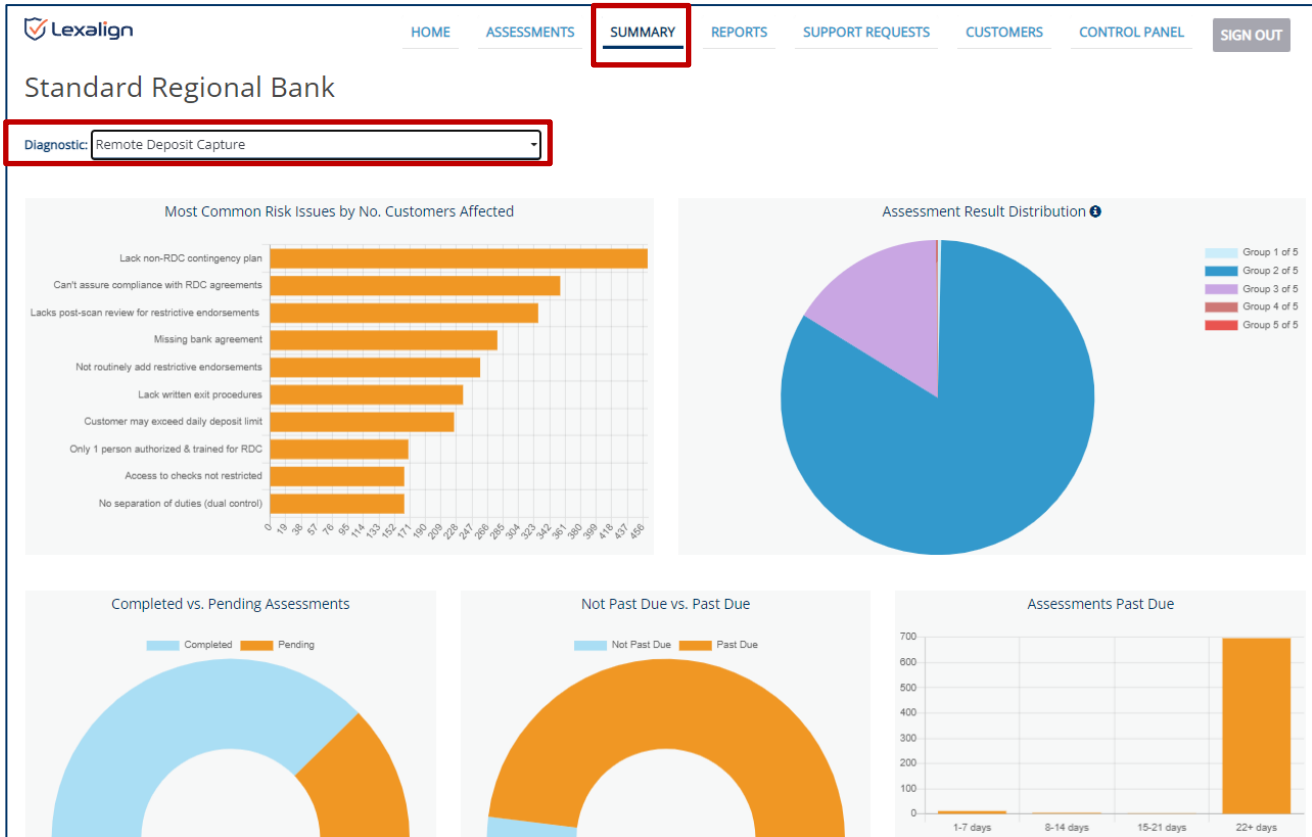
Now we'll look at the **SUMMARY** page where we can see trends across all customers.

## SUMMARY

The Summary Page demonstrates your Risk Management and Support.

It can also help you prioritize remedial actions based on the greatest potential impact.

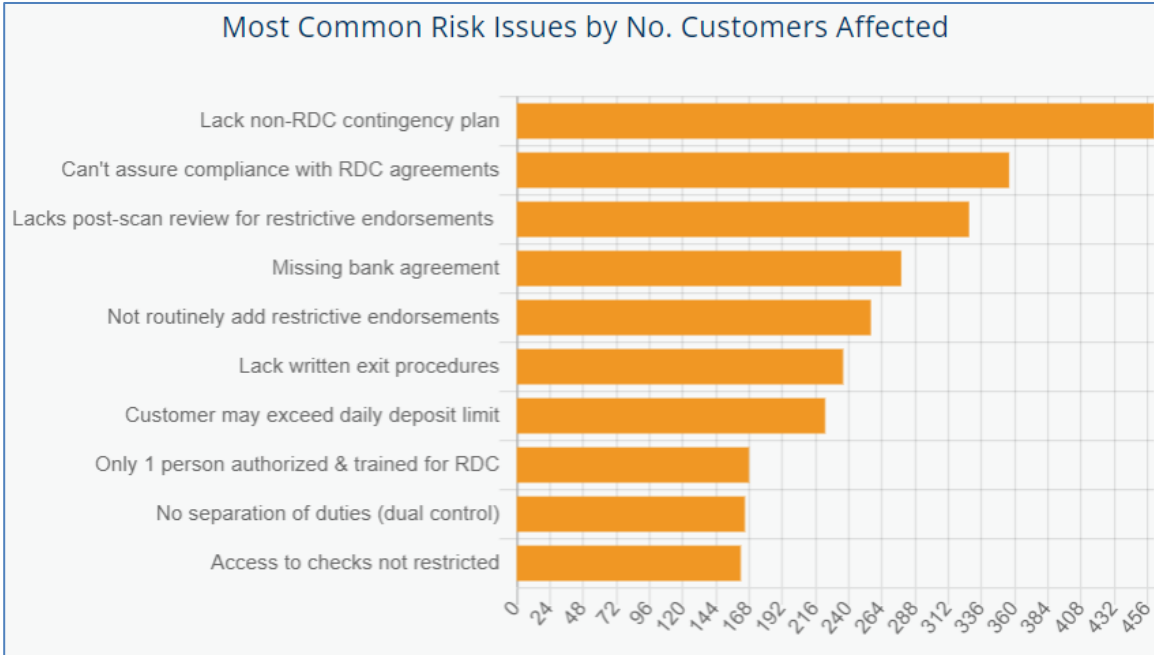
The information is presented by LexAlign Diagnostic.



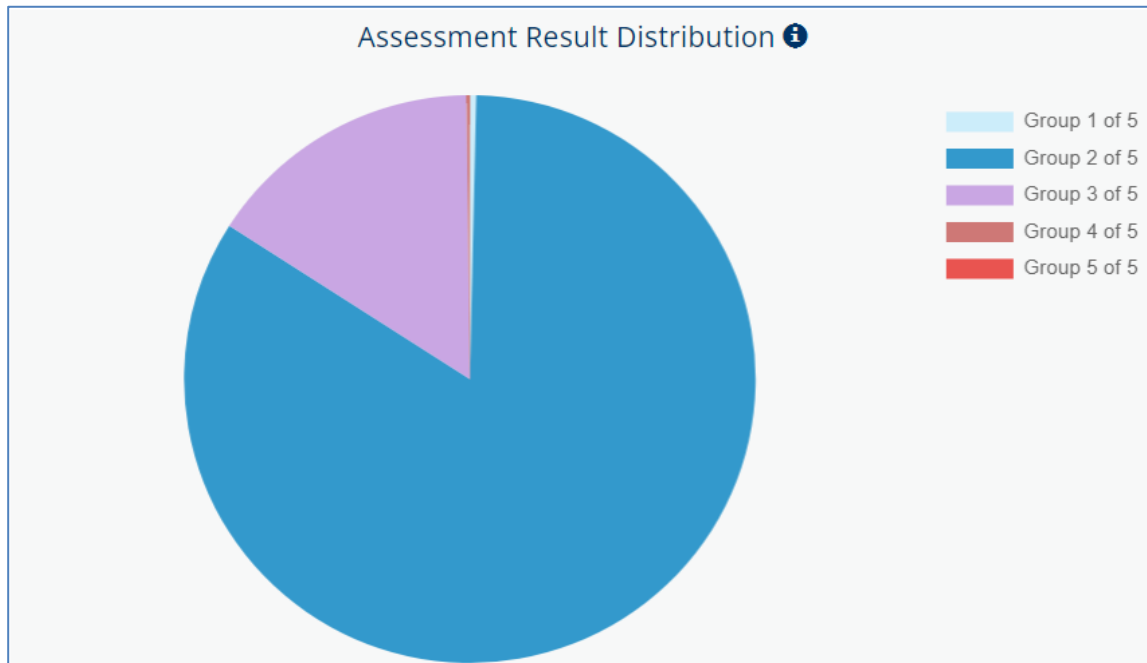
Let's take a look at the Summary charts.

## Summary Charts

The **Most Common Risk Issues by Number of Customers Affected** chart shows the most common Risk Issues across customers' completed Assessments in the current cycle. This is the information you can use to prioritize remedial actions based on the greatest potential impact.



The **Assessment Result Distribution** chart groups customers by weighted risk factors to give you a visual of how your customers are distributed by Risk Factors. In this example, the majority of customers are in group two which is a good indication of consistency across customers.



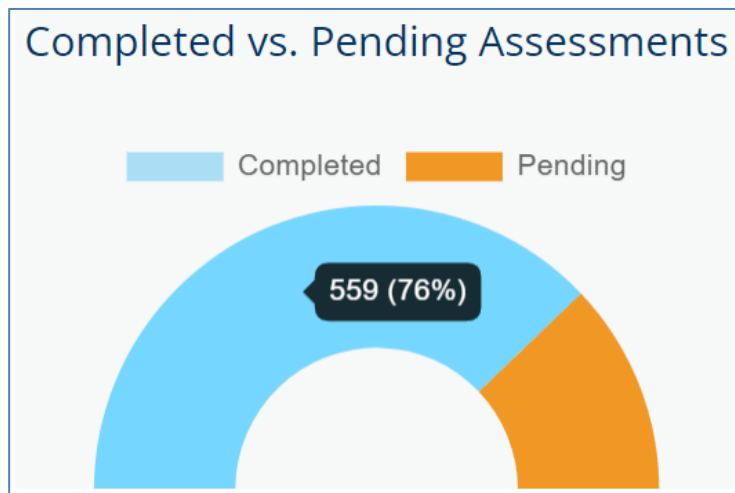
Optional: If anyone asks to explain how the Assessment Result Distribution is created.

For any given customer, the Assessment Result is derived by comparing the combined weight of Risk Factors identified in its Assessment with the maximum Risk Factor weight possible.

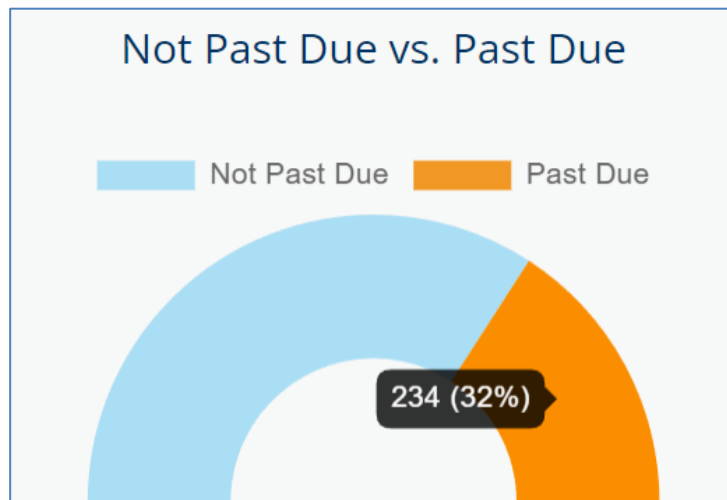
Group 1 has zero Risk Factor weight. Customers with greater than zero Risk Factor weight are placed in Groups 2 - 5, in ascending order.

Risk Factor weights are based on the significance of a given Risk Factor in regulatory guidance or law, as adjusted based on input from experts and industry veterans.

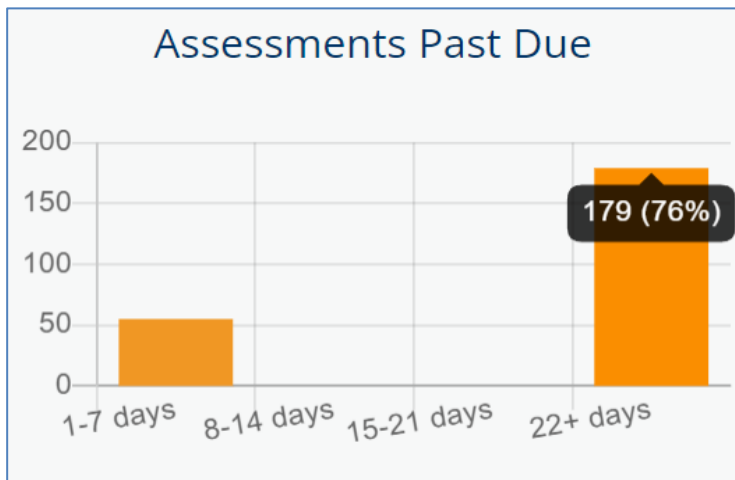
**Completed vs. Pending Assessments** shows how many customers completed an Assessment and how many still need to do them.



**Not Past Due vs. Past Due** shows how many customers are and are not past due on completing their Assessments.



**Assessments Past Due** shows the number and percentage of customers that are past due by the number of days past due.



## REPORTS

Reports enable you to extract actionable data in a spreadsheet format. Actionable data includes Completion Status by customer, which customers are impacted by different Risk Factors, which customers have or have not accessed each of the Compliance Essentials.

Standard Regional Bank

Completion Status Report

LexAlign Diagnostic

Remote Deposit Capture

Cycle: 1 Cohort: 1

Activity Start Date: 09/08/2021

Activity End Date: 01/29/2023

SUBMIT

The **Completion Status Report** shows Assessment completion status by Cycle and Cohort for the selected time period.

The **Risk Factors Report** shows a list of customers by Risk Factor category and individual Risk Factors by Cycle and Cohort. This report can help you understand how to use the data that LexAlign is capturing.

Show an example of this report:

Select “Cycle 1”

Select “All Cohorts”

Select “Device Functioning”

Click “Submit”

Open the excel file

Expand the columns

This report shows the Device Functioning issues across the customers, note that several of the entries were indicated by the customers (where it says “customer input”) and the responses are all very professional showing that they were taking the assessment seriously. This information is very actionable, enabling you to follow up with the customers about these issues.

	A	B	C
1	Risk Factor Category	Risk Factor	Detail
2	Device Functioning	Device operation risk	Device Issue (customer input): At times, scan doesnt note amount of check
3	Device Functioning	Device operation risk	Device Issue (customer input): Data extraction from image not always correct or is missing data
4	Device Functioning	Device operation risk	Device Issue (customer input): doesnt always read checks either hand written or computer checks
5	Device Functioning	Device operation risk	Device Issue (customer input): does not always read the numbers on bottom
6	Device Functioning	Device operation risk	Device Issue (customer input): ever since my computer updated to Windows 11 I cannot scan or make a deposit.
7	Device Functioning	Device operation risk	Device Issue (customer input): Feeder takes in 2 checks once in a while
8	Device Functioning	Device operation risk	Device Issue (customer input): I have to unplug the scanner for 30 seconds before I use it, otherwise it will not initialize.
9	Device Functioning	Device operation risk	Device Issue (customer input): It does not connect at times. I think it is the cables
10	Device Functioning	Device operation risk	Device Issue (customer input): It no longer separates problem checks from the whole
11	Device Functioning	Device operation risk	Device Issue (customer input): LOOSE PIECE INSIDE SCANNER
12	Device Functioning	Device operation risk	Device Issue (customer input): Needs replacement
13	Device Functioning	Device operation risk	Device Issue (customer input): Nothing comes out on the checks
14	Device Functioning	Device operation risk	Device Issue (customer input): Occasionally the scanner will not accurately read the check numbers i.e. Account Number (w
15	Device Functioning	Device operation risk	Device Issue (customer input): Often misses numbers - it is an OLD scanner.
16	Device Functioning	Device operation risk	Device Issue (customer input): Reports not printing correctly
17	Device Functioning	Device operation risk	Device Issue (customer input): Scanner doesn't read certain checks
18	Device Functioning	Device operation risk	Device Issue (customer input): scanner is fine
19	Device Functioning	Device operation risk	Device Issue (customer input): sometimes I have to manually enter info

The **Report on Compliance Essentials** shows customer status regarding access of Compliance Essentials by Cycle and Cohort. Access of Compliance Essentials means customers have taken the first step in addressing their gaps and improving their risk status.

The **Bounced Emails Report** shows a list of all bounced emails to help you reach out to your customers to get working email addresses.

## SUPPORT REQUESTS

Support Requests display customer requests for support.

Across our clients, requests have been less than 1 per 100 customers so this does not create a burden for your team. You can add notes to document the actions you take for each request and indicate customer outreach and status.

Lexalign HOME ASSESSMENTS SUMMARY REPORTS **SUPPORT REQUESTS** CUSTOMERS CONTROL PANEL SIGN OUT

### Sunshine Regional Bank

Request	Email	Company	Date	Status	Subject	Message
7	becky@mybank.com	Abbott, Reinger and Haley	10/7/22	Open	New team member	We've had an addition to our team. Please add brenda@mybank.com to our LexAlign account.

Use this space for notes...

CONTACTED CUSTOMER SAVE NOTES

Please describe the issue and resolution...

Last updated by: RESOLVED

## CUSTOMERS

The Customers Page displays a list of all customers and indicates which LexAlign Diagnostics they are activated for. This page is used to look up specific customers to view and edit their information and examine their Assessment data.

Lexalign HOME ASSESSMENTS SUMMARY REPORTS SUPPORT REQUESTS **CUSTOMERS** CONTROL PANEL SIGN OUT

### Sunshine Regional Bank

Search by Customer Name

Export

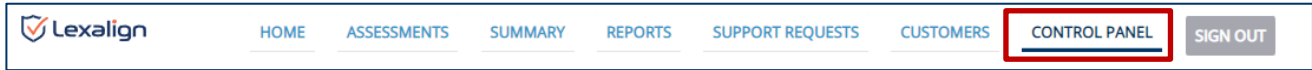
Customer Name ▲	Customer ID ▲	Contact Email ▲	Zip Code ▲	Remote Deposit Capture ▲	Security for Electronic Banking ▲
<a href="#">6th St. Printing LLC</a>	1235	trevor+sixthstreet@lexalign.com	78787	Not Yet Activated	Not Yet Activated
<a href="#">Abbott, Reinger and Haley</a>	7392	lexatest+975@chimi.co	98404-1917	Activated	Not Yet Activated
<a href="#">ABC Rentals LP</a>	FireSecurityTech	lexatest+0405@chimi.co	80915	Activated	Activated
<a href="#">Abernathy-Gerhold</a>	Cenmed	lexatest+0351@chimi.co	95990-7877	Activated	Not Yet Activated
<a href="#">Abernathy Inc</a>	American Industrial	lexatest+765@chimi.co	72355	Activated	Not Yet Activated
<a href="#">Abernathy, Rempel and Predovic</a>	CommGraphics	lexatest+361@chimi.co	38432	Activated	Not Yet Activated
<a href="#">Abshire, Heidenreich and Turner</a>	Diaco	lexatest+376@chimi.co	03135-9648	Activated	Not Yet Activated
<a href="#">Adams, Schuster and Williamson</a>	7461	lexatest+951@chimi.co	80306	Activated	Not Yet Activated



## CONTROL PANEL

Note: We aren't covering all details of the Control Panel in the demo, just a brief overview.

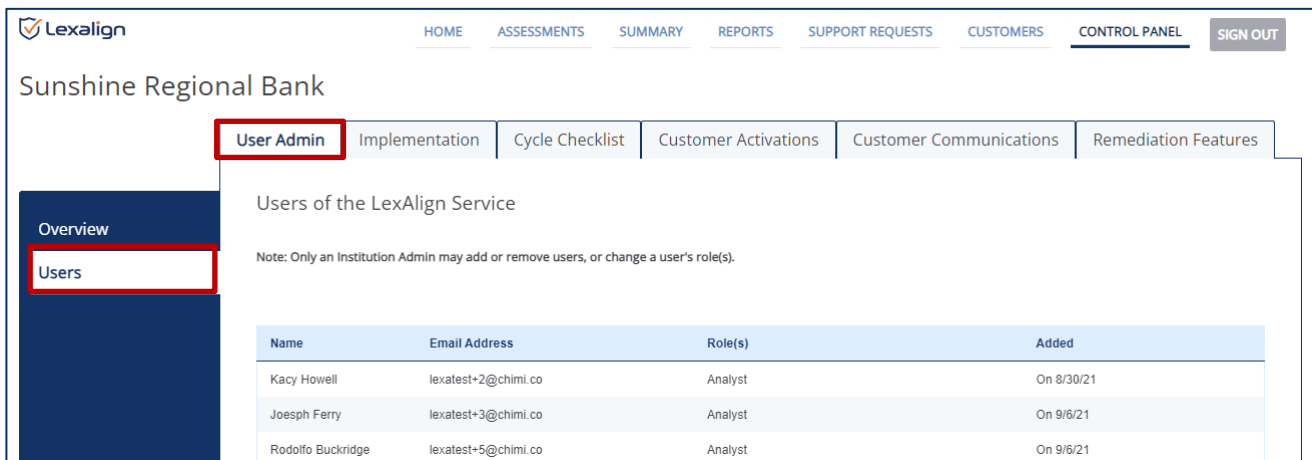
The Control Panel enables authorized users at your institution to perform various set up and implementation functions.



## User Admin

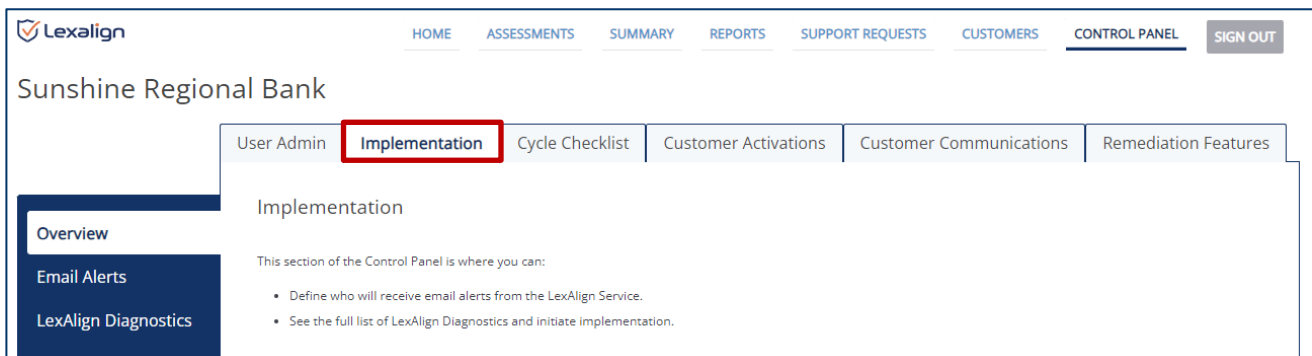
The User Admin section of the Control Panel enables authorized users to add, remove, or edit users.

Institution users are assigned one or more roles. The basic user is the Analyst role. Team members that are responsible for configuration using the Control Panel will be assigned the Diagnostic Admin role. The Diagnostic Admin role includes the Analyst role. Only users with the Institution Admin role can add, remove, or edit users.



## Implementation

The Implementation section of the Control Panel enables you to upload your logo that is used in email communications and the Customer Dashboard, identify who will receive different system email alerts, and request implementation of new LexAlign Diagnostics.



## Cycle Checklist

The Cycle Checklist section of the Control Panel provides a roadmap for completing all of the requirements needed to launch a Cycle. The LexAlign System will automatically update the Cycle Checklist as items are completed.

Sunshine Regional Bank

User Admin | Implementation | **Cycle Checklist** | Customer Activations | Customer Communications | Remediation Features

### Cycle Launch Checklist

Select the LexAlign Diagnostic that you would like to launch a Cycle for.

Remote Deposit Capture | 2 (Next Cycle)

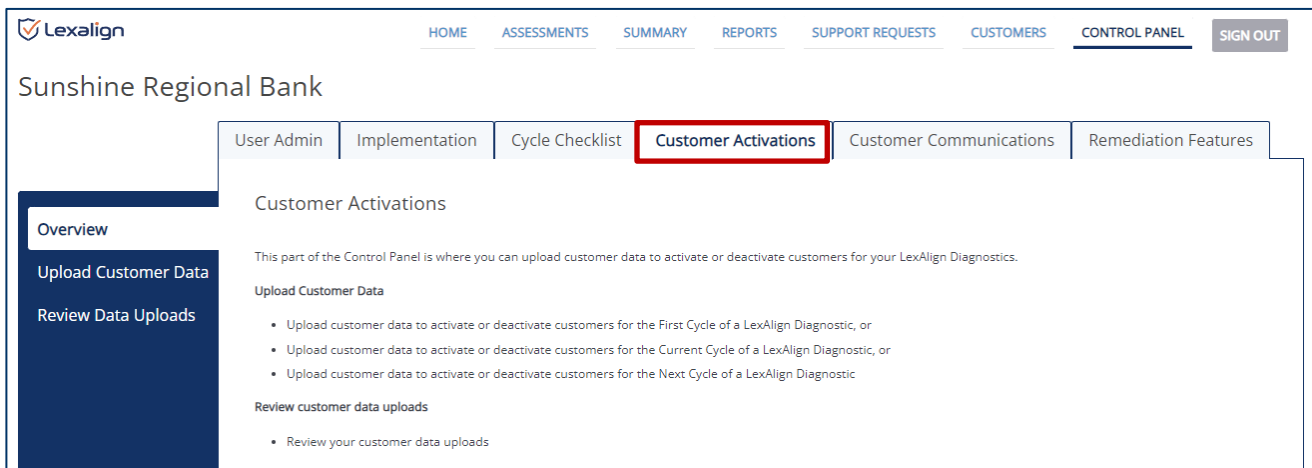
To ensure a successful launch, ALL of the items in the Cycle Launch Checklist must be completed.

Task	Status	Indicated
<b>CUSTOMER ACTIVATIONS</b>		
<a href="#">Upload Customer list</a>		
<b>CUSTOMER COMMUNICATIONS</b>		
<a href="#">Configure FAQ URL</a>	✓ Completed	By Michael Cohen On 6/2/23
<a href="#">Approve Email Templates</a>		
<a href="#">Advance Notification</a>	✓ Approved	By Michael Cohen On 6/2/23
<a href="#">Due Date Notification</a>	✓ Approved	By Gonzalo Avila On 2/7/23
<a href="#">Past Due Notification</a>	✓ Approved	By Gonzalo Avila On 2/7/23
<a href="#">Welcome Email</a>	✓ Approved	By System Administrator On 1/16/23
<a href="#">Completion</a>	✓ Approved	By Gonzalo Avila On 2/7/23
<a href="#">Out Of Sequence Email</a>	✓ Approved	By Gonzalo Avila On 2/7/23
<a href="#">Configure Email Schedule</a>	✓ Completed	By Michael Cohen On 1/24/23
<b>REMEDATION FEATURES</b>		
<a href="#">Disable Remediation</a>		
<a href="#">Approve Remediation Email Templates</a>		
<a href="#">Remediation Notice Email</a>	🛡️ Open	
<a href="#">Remediation Reminder Email-Completed Risk Factors</a>	🛡️ Open	
<a href="#">Remediation Reminder Email-No Completed Risk Factors</a>	🛡️ Open	
<a href="#">Approve Remediation Schedule</a>	🛡️ Open	
<b>FINAL LAUNCH ACTIONS</b>		
<a href="#">Approve Customer List</a>	🛡️ Open	
<a href="#">Approve Email Schedule</a>	🛡️ Open	

**LAUNCH CYCLE**

## Customer Activations

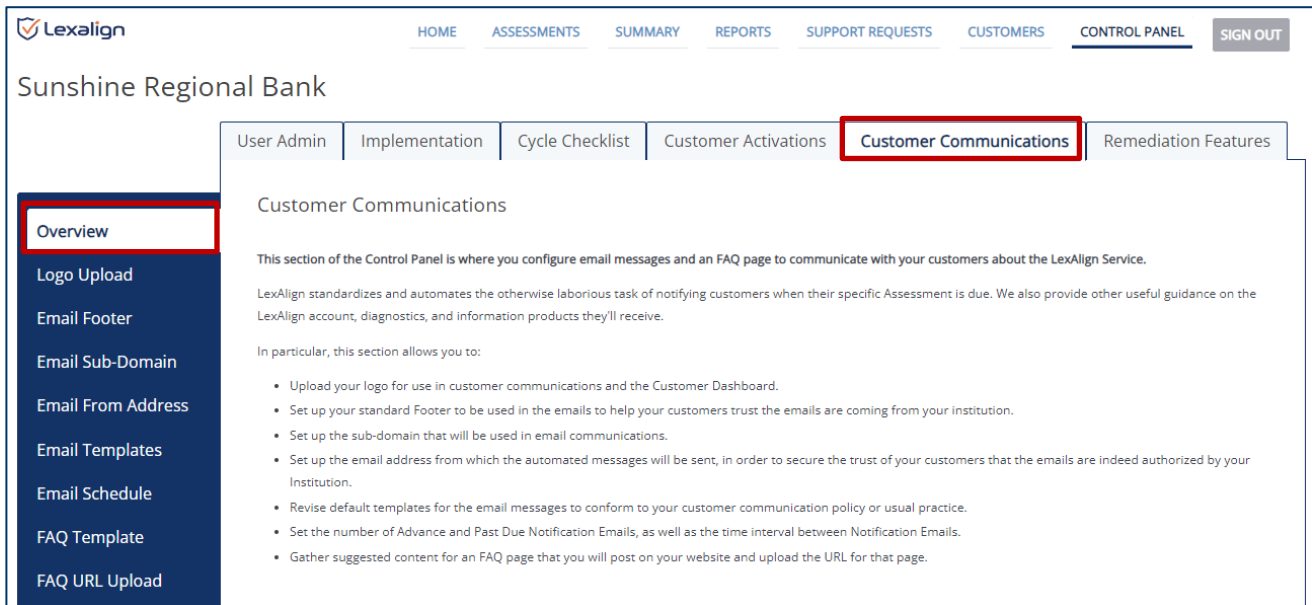
The Customer Activations section of the Control Panel enables you to upload customer data to activate or deactivate customers for specific LexAlign Diagnostics.



The screenshot shows the LexAlign Control Panel for Sunshine Regional Bank. The navigation menu includes HOME, ASSESSMENTS, SUMMARY, REPORTS, SUPPORT REQUESTS, CUSTOMERS, CONTROL PANEL, and SIGN OUT. The main navigation tabs are User Admin, Implementation, Cycle Checklist, Customer Activations (highlighted with a red box), Customer Communications, and Remediation Features. The left sidebar contains Overview, Upload Customer Data, and Review Data Uploads. The Customer Activations section title is visible, followed by a description: "This part of the Control Panel is where you can upload customer data to activate or deactivate customers for your LexAlign Diagnostics." Below this, there are two sections: "Upload Customer Data" with three bullet points (uploading for First Cycle, Current Cycle, or Next Cycle) and "Review customer data uploads" with one bullet point (reviewing uploads).

## Customer Communications

The Customer Communications section of the Control Panel enables you to configure your standard email footer, define the sub-domain to be used for your email communications, tailor the email templates used in the notification process, define the email schedule by cohort, access content for use in a Frequently Asked Questions (FAQ) landing page that will live on your web site, and provide the URL for the FAQ page so that it can be used in the email communications.



The screenshot shows the LexAlign Control Panel for Sunshine Regional Bank. The navigation menu is the same as in the previous screenshot. The main navigation tabs are User Admin, Implementation, Cycle Checklist, Customer Activations, Customer Communications (highlighted with a red box), and Remediation Features. The left sidebar contains Overview (highlighted with a red box), Logo Upload, Email Footer, Email Sub-Domain, Email From Address, Email Templates, Email Schedule, FAQ Template, and FAQ URL Upload. The Customer Communications section title is visible, followed by a description: "This section of the Control Panel is where you configure email messages and an FAQ page to communicate with your customers about the LexAlign Service." Below this, there is a paragraph explaining that LexAlign standardizes and automates the task of notifying customers. Then, "In particular, this section allows you to:" is followed by a list of seven bullet points detailing configuration options like logo upload, footer, sub-domain, email address, templates, schedule, and FAQ content.

That's it for the Institution Dashboard demo, any questions about what you've seen so far? Next, we'll look at where all of the data comes from and how your customers experience the LexAlign solution.

## LexAlign Customer Dashboard

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The best way to show you what your customers will have access to is to show you a brief video demo as it would be too lengthy to go through an entire assessment. This will show you where the data comes from that we saw in your dashboard.

After the video demo we'll wrap up and discuss next steps.

### **PLAY VIDEO**

#### **After the video**

Do you have any questions about what your customers would have access to?

That completes our demo of the LexAlign Solution.

## Demo Recap

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Summarize the demo and discuss next steps.